



Intranet, Extranet and Portal

Introduction

Most businesses have an Intranet; it's often created internally and usually fails to live up to the high hopes and expectations initially set. Unless an Intranet can be integrated with the users' normal working day and all the information they need to do their jobs more effectively, it is doomed to be no more than a reference library. Fulfilling this requirement requires the Intranet platform to also deliver a Portal into the data held by the wide range of existing information silos in a business – to provide a complete picture of the whole organisation's knowledge base in one place.

Main features

- Because Workspace is an integrated working tool it gets used all day, every day, not just occasionally.
- It is alive with content and news that is referred to regularly, prompted by the notification engine that advises users of changes in key areas.
- The Phone list in Workspace provides a single, centralised view of the corporate database which ultimately delivers far more intelligent and useful information from the whole knowledge store; not just a phone number.
- News feeds are simply an extension of a special area of the Document management system, controlled by specified editors.
- Collaborative teams and interest groups can be managed through the intranet and extranet providing a platform to share information and a place to go to uncover experts.
- Workspace was designed to bind its own information with the wide range of knowledge that naturally lives in other business applications.
- Using standard connection techniques such as ODBC it provides a 'window' onto your existing systems delivering integrated views of key information in a simple and accessible way.
- This means that, for example, key information from Accounts, Estimating and Project Management systems can be delivered into the Workspace Project record and Accounts, Timesheets and HR information into a Contact record.
- Management meetings can be centred around live, on-line figures, with options to drill into further detail as required. Such services either supplement or replace static paper based reporting systems.

Who uses it?

Everyone. This is the core of the Workspace application that provides a flexible framework for delivering the knowledge base of a business in a controlled and consistent manner. The collaborative aspects of the application are key to gaining user buy-in and making key facts and information more readily accessible. The host of services included in the system such as notifications and subscriptions ensure important information is delivered quickly and efficiently to those who need it most.